

I.C.C. DOCKET NO. 02-0526  
Exhibit No. 1  
Witness Myron Newman  
Date 10/17/02 Reporter CK

### Resume

#### Contact Information

Myron Newman  
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#### Education

Bachelor of Science degree from Clemson University in 1976.

Ongoing telecommunication courses throughout a 20-year span from BellSouth, Qwest and Sprint. These courses have covered topics like: customer service, data training, long distance, web hosting, Internet access,...etc.

The telecom providers have stringent criteria for maintaining a "Partner relationship". I have steered Telemanagement Resources, Inc. and remained in compliance for over 10 years.

#### Experience

##### I. 20 years of Telecommunication experience

###### MCI 1982-1990

- 1982-1985 outside sales, working with small and medium size businesses.
- 1985-1990 Major and national accounts with focus on larger companies with primary presence in the Southeast

# TODAY'S RESOURCES, INC.

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## II President (1991- Present): Telemanagement Resources, Inc.

Sales and ongoing customer service of local, internet, data, and long distance service to medium and small businesses. The key to our success is "customer service". Making sure each customer has the best service for their needs and that all ongoing aspects are handled in an accurate and professional manner. Compensation for my efforts over the last 10 years has always been tied to customer retention. When service is provided to a new customer my work has just begun.

Sincerely,



Myron Newman